



## REG STAFF CONTRIBUTE TO THE RENOVATION OF SOS CHILDREN VILLAGE THROUGH “UMUGANDA”

**ANOTHER MILESTONE  
ACHIEVED - TWO MILLION  
HOUSEHOLDS HAVE  
ACCESS TO ELECTRICITY**

**2021/2022: SOME OF THE  
ACHIEVEMENTS IN ENERGY  
DEVELOPMENT**

**REG KICKS OFF THE  
UPGRADE OF POWER  
VENDING SYSTEM**

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## Our Vision

To be the leading regional provider of innovative and sustainable energy solutions for national development

## Our Mission

Developing and providing reliable and affordable energy while creating value for our stakeholders

## Core Values of REG



### Customer Oriented

Serving our customers and ensuring their satisfaction through our culture of excellence



### Integrity

We are open, fair and honest with our stakeholders



### RESPECT FOR PEOPLE

We respect, empower, recognize and ensure the continuous development of

our people



### TEAM WORK

We work together reinforcing our professional capabilities as individuals, teams and operating units



### EFFICIENCY

We innovatively achieve more with fewer resources without compromising quality



### SUSTAINABILITY

We provide sustainable solutions in a safe environment

# 1 REG KICKS OFF THE UPGRADE OF POWER VENDING SYSTEM



Rwanda Energy Group (REG) has started the upgrade of our power vending system to meet the latest international standards, improve customer experience and enhance system security.

Armand Zingiro; the CEO of REG, said that the upgrade of the system has already kicked off but it will be done in phases.

“This upgrade concerns all REG customers using pre-paid meters, known as cash powers. The upgrade of the system shall be done by entering the three (3) tokens which will be provided once, when a customer purchases electricity. A customer who will purchase electricity, will receive 3 tokens. These 3 tokens must be carefully entered in the meter in a chronological order as reflected on the issued receipt/message of tokens (starting by token 1 and confirm, then token 2 and confirm, then lastly token 3 and confirm).” Disclosed Zingiro during the Press conference held on 11th March, 2024 at REG Headquarters.

For upgrading the system in cashpowers, customers must note the following:

- » **Every token must be entered separately in the normal way used when entering electricity token and the confirmation message of loaded electricity units shall be displayed in the meter once the three tokens are successfully entered.**
- » **Tokens purchased before, must be entered into the cashpower before starting the system 's upgrade otherwise after the upgrade the electricity purchased will not be entered.**
- » **This upgrade is being done in phases. In case you have not yet received the 3 tokens after purchase of electricity, keep patient until the time you will receive the 3 tokens. You will continue to buy electricity as usual.**

The Management of REG has assured the customers that measures to ensure a successful upgrade process have been put in place. For any inquiries, customers may contact the helpdesk at your respective branch or call our toll free number **2727**.



## CUSTOMER NOTICE

Rwanda Energy Group (REG) reminds you of the commencement of the upgrade of our power vending system to meet the latest international standards, improve customer experience and enhance system security. This upgrade concerns all REG customers using pre-paid meters, known as cash powers.



### How to upgrade your meter?

Purchase electricity as usual. You'll receive a message of 3 different tokens through SMS or paper receipt.

- Enter the tokens in your meter (cashpower) in a chronological order as reflected on the issued receipt (starting with token N°:1 and confirm/enter, ← then N°:2 and confirm/enter, ← then lastly enter token N°:3 and confirm/enter ←).
- Check well that the meter has received every token.

After entering the three (3) tokens in a chronological order, the meter will display the units purchased. If it does so, it is UPGRADED.

For any inquiries, please contact any REG branch or call our toll-free number 2727.

 reg\_rwanda

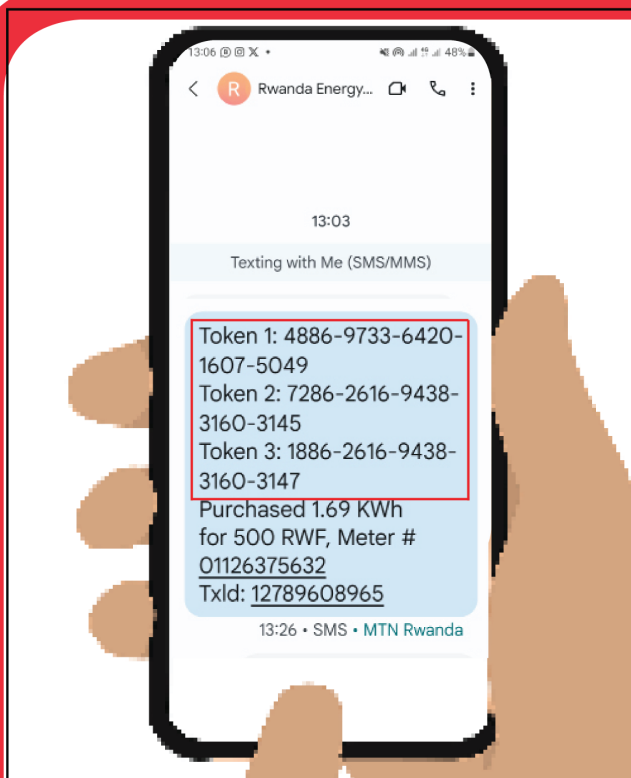
 Rwanda Energy Group Ltd

FOR INQUIRIES:

Toll Free: 2727

Email: [info@reg.rw](mailto:info@reg.rw)

[www.reg.rw](http://www.reg.rw)



## How to upgrade your meter

Did you receive a message containing 3 different tokens after purchasing electricity?

Please do the following:

- Enter the 3 tokens in your meter (cashpower) in a chronological order as reflected on the issued receipt (starting with: token N°1 and confirm ← then N°2 and confirm, ← then lastly enter token N°3 and confirm). ←
- Check well that the meter has received every token.
- After entering the three (3) tokens in a chronological order, the meter will display the units purchased. If it does so, it is UPGRADED.

If you purchase electricity for your pre-paid meter and get a message containing 3 tokens, your meter is scheduled for upgrade. The 3 different tokens received will be entered in the meter as in the example below:

**Token No 1: 4886-9733-6420-1607-5049**

**Token No 2: 7286-2616-9438-3160-3145**

**Token No 3: 1886-2616-9438-3160-3147**



FOR ANY INQUIRIES:

Toll Free: 2727

Email: [info@reg.rw](mailto:info@reg.rw)

[www.reg.rw](http://www.reg.rw)



EUCL  
PO Box 5634 Kigali

TIN: 103372638  
Phone number: 2727  
E-mail: info@eucl.reg.rw

Date: 2024-02-10 17:39:46  
Receipt No: 65430608  
Meter No: 14400051346  
Client Name: MURISA ALICE  
Client TIN: null  
Phone No: 0788900677

Electricity  
2000.00 x 1 2000.00B

TOTAL: 2000.00  
TOTAL A-EX: 0.00  
TOTAL B-18.00%: 1694.92  
TOTAL TAX B: 305.08  
TOTAL TAX: 305.08

CASH: 2000.00  
ITEMS NUMBER: 1

Electricity Credit details

Token Number: 3

**Token 1: 7160 6182 8742 0546 1771**

**Token 2: 9150 6132 9741 0546 0723**

**Token 3: 3100 2142 8742 0546 1078**

Total Units: kWh 16.67  
Total Paid: Rwf 2000.00  
Break down:  
Residential @ 89.0/kwh Rwf 1335.00  
Residential @ 212.0/kwh Rwf 354.85  
Regulatory fees Rwf 5.07

Vendor: SUPERDEALER NAME

THANK YOU



## How to upgrade your meter

Did you get a similar receipt paper containing 3 different tokens after purchasing electricity from an agent?  
Please do the following:

- Enter the 3 tokens in your meter (cashpower) in a chronological order as reflected on the issued receipt (starting with : token N°1 and confirm ← then N°2 and confirm ← then lastly enter token N°3 and confirm) ←
- Check well that the meter has received every token.
- After entering the three (3) tokens in a chronological order, the meter will display the units purchased.
- If it does so, it is UPGRADED.



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www.reg.rw

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## REG YATANGIYE KUVUGURURA IKORANABUHANGA RIKORESHWA MU KUGURA UMURIRO



Sosiyete y'u Rwanda Ishinzwe Ingufu (REG) yatangiye kuvugurura ry' ikoranabuhanga rikoreshwa mu kugurisha umuriro w'amashanyarazi (prepayment system).

Iri vugurura rirareba abafatabuguzi bose bakoresha mubazi z'amashanyarazi (Cashpower) kandi rikorwa rimwe gusa, winjiza imibare y'umuriro (tokeni) muri mubazi nk'uko bisanzwe, mu gihe uzaba waguze umuriro w'amashanyarazi:

Ubwo umuyobozi mukuru wa REG, Bwana Armand Zingiro yari mu kiganiro n'itangazamakuru kuri uyu wa 11 Werurwe 2024; yavuze ko iri koranabuhanga ryatangiyeye kuvugururwa Atari umwihariko w'u Rwanda ahubwo biri gukorwa ku isi hose.

Zingiro yagize ati "Uko iri vugururwa riri gukorwa, Umufatabuguzi waguze umuriro azabona imibare y'ibyiciro bitatu (tokeni eshatu) icyarimwe. Izo tokeni zigomba kwinjizwa neza muri mubazi uherye kuri tokeni ya mbere kugera ku ya gatatu uzikurikiranya neza uko zikurikiranye. (uhera kuri tokeni ya 1 ukemeza, ugakurikizaho tokeni ya 2 ukemeza, ugasoreza kuri tokeni ya 3 nabwo ukemeza). Ibi turi kubikora mu rwego rwo kugira ngo tujyane n'igihe."

Umuyobozi Mukuru wa REG avuga ko ikoranabuhanga bakoresheye ryatangiyeye muri 1993 ku isi yose, mu Rwanda ritangira mu 1996 ubwo hatangizwaga gukoresha za cashpower zishyura amashanyarazi mbere.

Umufatabuguzi akurikiza amabwiriza akurikira mu kuvugurura mubazi (cashpower) ye:

- » Buri "tokeni" igomba kwinjizwa ukwayo kandi ikemezwa nk'uko bisanzwe bikorwa. Iyo umaze gushyiramo izo tokeni zose neza, nibwo ubona ko umuriro w'amashanyarazi waguze ugiye muri mubazi yawe. icyo gihe ikoranabuhanga ryo muri mubazi yawe riba rivuguruwe.
- » Uwaba yaraguze umuriro atarawushyira muri mubazi ye arasabwa kuwushyiramo mbere y'uko ashyiramo za tokeni 3 azahabwa kugira ngo utazamupfira ubusa nyuma y'ivugurura.
- » Iri vugurura ririmo gukorwa mu byiciro, igihe cyose utarabona tokeni 3 ugura umuriro nk'uko bisanzwe, ubwo mubazi yawe (cashpower) yawe ntiragerwaho mu ivugurura.

Uwagira ikibazo wese yabariza ku Ishami rya REG, cyangwa agahamagara ku murongo utishyurwa 2727.





## ITANGAZO RIGENEWE ABAFATABUGUZI

Sosiyete y'u Rwanda Ishinzwe Ingufu (REG) iributsa abafatabuguzi bayo bose bakoresha kashipawa, ko yatangije ivugurura ry'ikorabuhanga rikoreshwa mu kugurisha umuriro w'amashyamba (prepayment system) hakoreshejwe mubazi za Kashipawa.



### Uko wavugurura kashipawa yawe

Gura umuriro nk'uko bisanzwe, urabona ubutumwa buguha tokeni 3 z'umuriro waguze.

- Izo tokeni zigomba kwinjizwa neza muri Kashipawa uhereye kuri tokeni ya mbere kugera ku ya nyuma uzikurikiranya neza uko wazihawe.  
(Uhera kuri tokeni ya 1 ukemeza ←  
ugakurikizaho tokeni ya 2 ukemeza ←  
ugasoreza kuri tokeni ya 3 nabwo ukemeza ←.)
- Reba niba tokeni zose zinjijwe neza muri Kashipawa.

Nurangiza kwinjiza neza izo tokeni uko zikurikirana, Kashipawa yawe irahita ikwerekana umuriro waguze ndetse iraba yavuguruwe.

Uwagira ikibazo wese yabariza ku Ishami rya REG rimwegerereye, cyangwa akaduhamagara ku murongo wacu utishyurwa 2727.

 reg\_rwanda

 Rwanda Energy Group Ltd


KU BINDI BISOBANURO:

Nomero itishyurwa: 2727

Email: [info@reg.rw](mailto:info@reg.rw)

[www.reg.rw](http://www.reg.rw)





**EUCL**  
Electricity Utility Company Limited  
PO Box 5634 Kigali

TIN: 103372638  
Phone number: 2727  
E-mail: info@eucl.reg.rw

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Date: 2024-02-10 17:39:46  
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Residential @ 212.0/kwh Rwf 354.85  
Regulatory fees Rwf 5.07

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Vendor: SUPERDEALER NAME

THANK YOU



## Uko uzavugurura Kashipawa yawe

**Ese uguze umuriro uhabwa  
agapapuro kariho tokeni eshatu?  
Dore uko uzabigenza**

Izo tokeni zigombakwinjizwa neza muri Kashipawa uhereye kuri tokeni ya mbere kugera ku ya nyuma uzikurikiranya neza uko wazihawe.

(Uhera kuri tokeni ya 1 ukemeza ←  
ugakurikizaho tokeni ya 2 ukemeza ←  
ugasoreza kuri tokeni ya 3 nabwo ukemeza ←.)

Reba niba tokeni zose zinjijwe neza muri Kashipawa.

Nurangiza kwinjiza neza izo tokeni eshatu uko zikurikirana, Kashipawa yawe irahita ikwerekana umuriro waguze ndetse iraba yavuguruwe.

### 3 REG STAFF CONTRIBUTE TO THE RENOVATION OF SOS CHILDREN VILLAGE THROUGH “UMUGANDA”



On Saturday 29th of April 2023, Rwanda Energy Group Staff together with joined residents of Kageyo Sector in Gicumbi District in monthly community works known as Umuganda.

This Umuganda also aimed at renovating the buildings of the SOS Children's Village Byumba located in Kageyo Sector, Gicumbi District, with an aim to contribute to the improvement of the livelihoods of the children living in this village.

This village was created with an aim to reach out to vulnerable families in the surrounding community through its Family Strengthening Programme.

Works done during this Umuganda include the installation of mosquito nets on 15 family houses where children live, painting of the buildings and reparation of door locks and windows glasses, as well as cleaning of the compound area.

The CEO of Rwanda Energy Group, when addressing the population after the Umuganda, said that activities related Corporate Social Responsibility at REG are focused to family development and children protection.

“At REG, we really believe that children are the future of this nation. We are very thankful for the cooperation with the SOS Children's Village Rwanda and we commit to continue this cooperation for a long period of time” he said.

The SOS Children's Village Byumba was established in 1997 following the emergency programme in Ngarama (former Byumba Prefecture) to support children affected by genocide against the Tutsi in 1994.

## RUSIZI: REMOVAL AND REPLACEMENT OF SUBSTANDARD POWER LINES IS ONGOING

Rwanda Energy Group “REG” often publishes announcements condemning those who impersonated as REG Staff and swindle the people, and secretly build illegal power lines that do not meet the standards, causing the people who use them to have constant electricity that is not reliable and may even cause accidents including fires that cause damages even leading to death.

In Rusizi District, many of the old power lines are being removed and replaced so that people can connect to them and have decent electricity.

The Manager of REG branch in Rusizi District, Cyiiza Francis says that they have started to destroy the illegal power lines since the year 2021 and they are being replaced with new standard ones.

He said: “From 2021, we started to destroy illegal power lines, from that time in Rusizi, there were 7 substandard power lines, but out of those, 6 lines have been destroyed remaining only one line and it will soon be removed and replaced. This also goes with the legal prosecution of those who built those lines because after building those lines they are apprehended, brought before the courts of laws and punishable.”

Where these lines are destroyed and replaced, the residents are happy that they no longer have electricity that is not reliable.

Rukeramihigo Damien, lives in Nkanka Sector one of which has been involved in the demolition of these substandard lines.

He said: “Men came impersonated as REG employees and charged one hundred and eighty thousand (180,000 Rwf) per house, they gave us electricity, but we had a problem with the electricity because some houses had no lights at night. We came to inform REG and asked for a solution, the problem when they arrived they found that it was an illegal channel and destroyed our line”.

Rukeramihigo says that as soon as their line was destroyed, they first had a problem because they didn't have electricity at all, but REG came to replace the pots and wires that were not up to standard and now electricity is back and have started to even use that electricity productively.

Mukayisenga Dative who also lives in Giheke Sector where the line was destroyed said that they were also robbed of one hundred and fifty thousand Rwandan francs (Rwf 150,000) by men who pretended to be REG employees and gave them electricity of which later they found out that they got it illegally.

Mukayisenga says that after their network was destroyed and replaced, there were many changes and the electricity they now receive is different from what they had before.

The management of REG continues to encourage all those who need electricity services that none of its services are paid in cash.

## 5 45 TECHNICIANS RECEIVE TRAINING ON SMALL HYDRO TECHNOLOGY



45 technicians and administrative staff from Rwanda Energy Group, University of Rwanda, IPRC Kigali, IPRC Tumba, Byumba University of Technology and Art, Energicotel Ltd, Prime Energy, Hobuka Ltd and Rwanda Mountain Tea attended a 3 weeks training course on small hydro technology.

This training was organized in Rwanda with technical and financial assistance of the Government of People's Republic of China through the Hangzhou Regional Centre for Small Hydropower (HRC).

This training course is an outcome of cooperation through a memorandum of understanding signed between REG/EDCL and HRC in July 2015. Apart from promoting the development of small hydropower and other renewable energies through trainings, the agreement also reflects cooperation in research and development, consultancy, as well as project planning and design.

While giving his speech during the opening ceremony, Mr. Donath Harerimana, the Director of Transmission and Generation at REG/EDCL expressed his sincere gratitude to Chinese Government and HRC for the contribution and help in capacity building of small hydropower and rural electrification.

***"We appreciate the contribution and support accorded to us by the Chinese government in providing capacity building to our technicians and we hope that they will apply the acquired knowledge in their day to day activities in the sector"*** Donath said

***"We have so far successfully implemented 4 batches of same training course, and this is a high time to start valuing the cooperation for some other areas to benefit both parties"*** he added hoping that similar training courses will continue to be held, so that more local technicians will benefit from it.

Mr. Wang Jiabin, the Economic and Commercial Counsellor of The Chinese Embassy to Rwanda said that power is essential in everyday life of Rwandans.

***"Power is very important for Rwanda's transformation and the improvement of the economy and also the betterment of the livelihoods of Rwandans"*** he said.

During the training sessions participants covered a wide range of topics which have equipped them with required knowledge and skills to develop the small hydropower energy, and hence allowing to overcome the shortage of clean energy supply in remote areas of Rwanda where the national grid has not yet reached.

## 6 NEW MOUNT KIGALI SUBSTATION TO REDUCE POWER LOSSES



He said **“We are now seeing improvement in the reliability of the power supplied in the city of Kigali.”**

The Minister said also that the energy sector continues to grow in electricity generation, transmission and distribution to ensure that the targeted universal access by 2024 is attained. He mentioned that to achieve this, requires strong partnerships with different stakeholders.

According to Stefano Manservigi, the Director General of the European Commission

On the 18th October 2018, Hon. Claver GATETE, Minister of Infrastructure together with Stefano Manservigi, the European Commission’s Director General for International Cooperation and Development, inaugurated yesterday the new Mount Kigali Power Substation which is part of the Grid Loss Reduction Project funded by the European Union.

Sustainable energy is a priority area under the European Union’s partnership with Rwanda. In March 2015, the Government of Rwanda signed with the European Union a financing agreement of €23m for Grid Loss Reduction project which was aligned to REG targets to reduce power losses from 23% in 2013 with an annual 1% loss reduction target.

The substation was upgraded with two transformers of 20MVA each, replacing the old 10 MVA transformers, which could not cope with the demand during peak hours, sometimes leading to power outages.

The substation supplies electricity in Nyamirambo, City of Kigali and in neighboring districts of Bugesera, Kamonyi and big parts of Muhanga District.

Speaking during the inauguration ceremony, Hon. Claver GATETE appreciated the support provided by the European Union to improve the electricity distribution network in Rwanda.

for International Cooperation and Development, power supply is one of the crucial sectors they are focusing on their support to the Government of Rwanda’s development journey.

He is confident that the support provided by European Union enabled the Government of Rwanda to achieve important results in the energy sector especially in terms of connectivity, quality and renewable energy.

The Chief Executive Officer of REG, Eng. Ron Weiss said that the project has tremendously improved reliability and quality of power supply in the Kigali City. **“There is a big improvement in terms of power loss reduction. During the 2016-2017 financial year, we had a power loss of 21.1% and we’ve been able to reduce it to 19.6% in the last financial year. This year we aim to further reduce at least by 1% to reach 18.6% thanks to such projects strengthening our distribution network.”** he said.

Rwanda’s energy sector continues to grow in electricity generation, transmission and distribution infrastructure and the main reasons for growth is the government targets to have universal electricity access by 2024. Today, 46.46% (35% on grid and 11.46% off grid) of all households in Rwanda have access to electricity while the installed generation capacity is 218 MW.

## 5 DF SENIOR COMMAND AND STAFF COURSE STUDENTS VISIT REG



On Monday 12th of February 2024, the Rwanda Defense Force Command and Staff College (RDFCSC) students visited Rwanda Energy Group (REG) and met with the Chief Executive Officer, Armand Zingiro, and other members of the REG Senior Management.

The visit was in the framework to kick off a 4-day national study tour under the theme: "Energy Security for Sustainable Development".

The meeting with the REG Management was preceded by the delegation visit to the Ministry of Infrastructure and was followed by a tour at Shango Substation built in Kigali City, Gasabo District. The substation was built to interconnect the electric grids of Rwanda, DR Congo, Tanzania and Uganda, and therefore enable Rwanda to exchange power with neighboring countries and also distribute it across all areas in the country.

## IBYO UKWIRIYE KWITWARARIKA KU MASHANYARAZI MU NZU YAWE

Uko u Rwanda rugenda rukataza mu iterambere, ni nako amashanyarazi agezwa henshi no kuri benshi, haba mu mijyi ndetse no mu byaro. Ubu, ingo zisaga 68.2% zifite amashanyarazi, ndetse inyinshi muri zo zifite amashanyarazi afatiye ku muyoboro rusange.

N'ubwo amashanyarazi adufasha mu buzima bwa buri muni, ni ngombwa kwitondera imikoreshereze yayo, kuko icyo akoreshejwe nabi ashobora guteza impanuka zikomeye zirimo inkongi, kwangirika kw'ibikoresho twifashisha mu ngo ndetse no mu kazi, gukomerera ndetse n'ufupfu.

Ni ngombwa kwitondera ibikoresho wifashisha ushyira amashanyarazi mu nzu (installation) birimo intsinga, amatara n'ibijyana nayo, aho bacomeka (prise/socket), ndetse ukanagenzura uburyo ashizwe mu nzu yawe, bikaba bikozwe n'umuhanga ubizobereye. Ni ngombwa kandi gukoresha ibikoresho bifite ubuziranenge ku buryo bidashyuhira ngo biba biteza inkongi mugihe ntabwirinzi buhagije buhari.

### Igihe ushaka gushyira amashanyarazi mu nzu (installation)

Ibikoresho byifashishwa mu gushyira amashanyarazi mu nzu biri ukwinshi ndetse biboneka henshi mu maduka acuruza ibikoresho by'ubwubatsi. Igihe ugiye kugura intsinga cyangwa ibindi bikoresho, ugomba kugenzura ko uguze ibyujye ubuziranenge ku buryo bitazashyuhira ngo bishye.

Intsinga zo mu nzu ziba zizengurutse n'igikoba cya pulasitike. Iyo urutsinga rutujye ubuziranenge rurashyuhira, byakomeza cya gikoba kigashyuhira maze bigatuma intsinga zihura zigatanga ibishashi. icyo gihe aho zinyura hose umuriro utangira kwaka. Akenshi rero usanga intsinga zinyura hejuru, ibikigizwe bihita bifatwa maze abantu bakisanga inzu yose yafashwe.

Ikindi cy'ingenzi rero, igihe cyose ugiye gushyira amashanyarazi mu nzu yawe ugomba kwifashisha abatekiniziye b'inzobere bafite ubumenyi n'inararibonye, ku buryo uba wizeye neza ubuziranenge bw'ibyo bagukorerwa. Ikigo cy'Igihugu gishinzwe kugenzura inzego zimwe z'imirimu Ifitiye igihugu akamaro (RURA) gisohora urutonde rw'abatekiniziye bafite impushya zerekana ko bafite ubumenyi n'ubuhanga bwo gushyira amashanyarazi mu nzu.

Igihe kandi usanzwe ufite amashanyarazi iwawe, ni byiza kugenzura ko nta rutsinga rwangiritse cyangwa se n'ibindi bikoresho byayo kugira ngo ubisimbure hakiri kare bitarateza impanuka.

### Kwitwararika imikoreshereze y'amashanyarazi

Igihe ufite amashanyarazi iwawe ucomeka ibikoresho bitandukanye, ugomba kwitondera kugenzura ko ibyo ucomeka bimeze neza. Byaba ipasi, ishyamba ry'amashanyarazi (cuisiniere), radiyo, televiziyo, firigo n'ibindi bitandukanye, bigomba kuba bikora neza.

Ibikoresho by'amashanyarazi kandi bicomekwa gusa igihe birimo gukoreshwa, byaba bidakoreshwa bigacomokorwa. Nta mpamvu yoyugusigapasiyometse kandi utarimo gutera imyenda, kuko ishobora gushyuhira igatwika ibyo iteretseho. Ni kimwe na

radio na televiziyo, cyangwa sharijeri (charger) ya telefoni. icyo utarimo gukoresha cyose, ni ngombwa kugicomokora.

Ugomba kandi kwirinda gucomeka ibintu byinshi cyane ahantu hamwe. Ugasanga kuri purize (prise/socket) imwe ucometseho ipasi, radio, televiziyo, firigo n'ibindi byinshi. Ibi bishobora gutuma aho bicometse hashyuhira hakaba hagurumana.

Ni ngombwa cyane kurinda abana bato gukora aho bacomekera (muri prise/socket) cyangwa no gukinira ku intsinga z'amashanyarazi. Igihe cyose ubonye umwana muto ashobora gucengeza ikintu aho bacomekera, ugomba kwihutira kumubuza cyangwa kumwigizayo. Cyane cyane abana bato bageze igihe cyo gukambakamba, ntibagomba gusigara bonyine mu nzu irimo amashanyarazi.

### Ku bantu bakuru kandi nabo, ni byiza kwirinda ibi bikurukira:

- Gucomeka cyangwa gucomokora igikoresho ku mashanyarazi igihe intoki zawe zitose (zirimo amazi);
- Kwirinda gukora ku gikoresho gicometse ufashe ikintu gikoze mu cyuma
- Irinde kwegera ku marido n'ibitambaro ibikoresho bishyuhira nk'ipasi, "cuisiniere", "cafetière", n'ibindi.
- Irinde kwanika imyenda cyangwa ikindi kintu ku nsinga z'amashanyarazi
- Irinde gukinira ku byuma bitwara amashanyarazi
- Igihe itara ryahye cyangwa rishaje ugiye kurihindura, ni byiza kubanza kureba ko rijimije.
- Igihe utetse ku mashanyarazi, ugomba kuguma hafi y'iziko.
- Ugomba kumenya neza aho fizibule (fusibles/fuses) z'inzu yawe zisherereye ndetse ugakuraho inambamyi yose yakubuzwa kuhagera vuba igihe habaye ikibazo.

### Wabyitwaramo ute igihe ubonye uwafashwe n'amashanyarazi?

Ese wari uzi ibibaho icyo umuntu afashwe n'amashanyarazi? Kubera imiterere y'umubiri w'umuntu ugizwe ahanini n'amazi, byorohera amashanyarazi kumunyuramo. Ikindi kubera umuvuduko wayo ungana n'uw'urumuri, icyo amunyuzemo yangiza ibice byinshi by'umubiri bitewe n'ingano yayo.

Imitsi iragagara bityo uwafashwe ntabashye kuyikuraho, ibihaha bikifunga ntabashye guhumeka, umutima ugahagarara imitsi ikifunga, noneho hakaziraho n'ubushye ku mubiri ndetse no kwangirika kw'ibice byawo by'imbere. Bitewe n'ubukana bw'umuriro, uwafashwe aba afite ibyago byinshi byo kuhasiga ubuzima.

Igihe ubonye hari uwafashwe n'umuriro, ugomba kwirinda kumukoraho n'intoki kuko nawe wahita ufatwa. Ahubwo icyo wakora, niba icyatumye afatwa gicometse, wagicomokora cyangwa ugakupa umuriro kuri fizibule. Bitabaye ibyo, ihutire guhamagara REG kuri 2727 cyangwa ishamba rya Polisi Ishamba rya Polisi y'u Rwanda rishinzwe ubutabazi no kurwanya inkongi z'umuriro kuri III.





[www.reg.rw](http://www.reg.rw)