

## ANNOUNCEMENT

The Management of Rwanda Energy Group (REG) wishes to inform its customers, that there is a planned maintenance activity on **REG call center system (E-call)** tonight **from 1:00AM till 04:00AM**. During that time, our toll free number (2727) system will not be reachable. We therefore advise customers who need assistance to call us on **0788330069** or contact us through our social media accounts.

The management of REG regrets any inconvenience caused and appreciates your usual cooperation.

## ITANGAZO

Ubuyobozi bwa Sosiyete y'u Rwanda Ishinzwe Ingufu (REG), buramenyeshya abafatabuguzi bayo ko hari gahunda yo kuvugurura sisiteme y'umuyoboro wa telefoni itishyurwa musanzwe muduhamagaraho. Iyi gahunda iteganijwe muri iri joro **guhera saa saba z'ijoro (1:00AM) kugera saa kumi za mu gitondo (04:00AM)**. Muri icyo gihe, umuyoboro wa 2727 musanzwe muduhamagaraho nturi bube ukora bityo abafite ibibazo by'amashanyarazi baduhamagara kuri 0788330069 cyangwa bakatwandikira ku mbuga nkoranyambaga za REG.

Tubaye tubiseguyeho kubera iryo vugurura riteganyijwe kandi tunabashimira ubufatanye mudahwema kutugaragariza.